



"Committed to Customer Satisfaction, Software Excellence & Integrity"

SOFTWARE AS A SERVICE

EMORTELE SOFTWARE AS A SERVICE

MSD is pleased to announce the availability of our flagship product Emortelle Software as a service (Emortelle SaaS).

All the packages that comprise Emortelle's various flavours will be available in a configurable solution that will allow customers to choose the components they require, as and when needed. Existing modules can be tailored to specific requirements of the customer.

Emortelle SaaS will be deployed in a robust and secure environment hosted by an internationally recognised platform. The Customer will benefit from the 30 years of continuous development and the proven performance record of Emortelle, with the 24/7 secure access from any supported device at an affordable price, without the burden and expense of a high-end server, software maintenance fees and software acquisition costs.

Additional benefits of Emortelle SaaS:

Time

- Installation is simple
- No backup
- No Downtime form maintenance

Security

- Vendor is responsible for Maintenance, upgrading and securing the software and importantly your data
- Redundancy in secured data center
- Automatic backups
- Disaster Recovery

Cost Savings

- No expensive software acquisition cost, customer lease the software for a renewal period
- No upgrade cost
- No Maintenance Fees
- Reduce Financial Risk
- Pay for what you use

Availability

- Work anywhere
- Work anytime

Scalability

- Flexibility in addition Packages
- Add addition users as and when required

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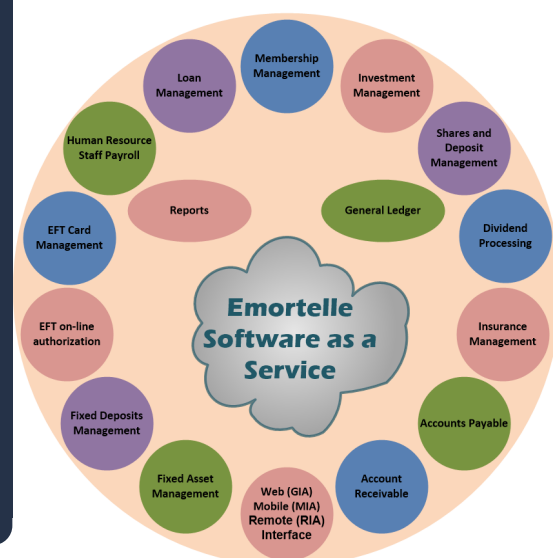
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MSD NEW WEBSITE IS HERE

MSD is pleased to bring you our new and improved online experience!

Here are a few of the new and updated features you will experience while navigating our site.

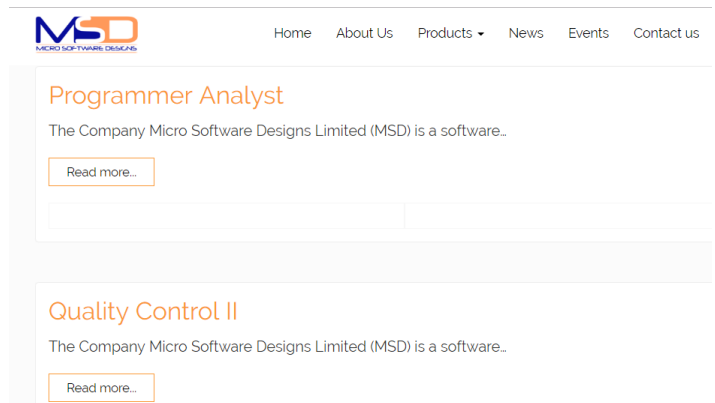
Responsive Design

You will notice a major difference in the look and feel of our site. The redesign includes more visual elements, an eye-catching layout, and an improved user experience on mobile and other devices.

Careers at MSD

Our Careers section will be kept up to date on all new openings, together with the ability to apply online.

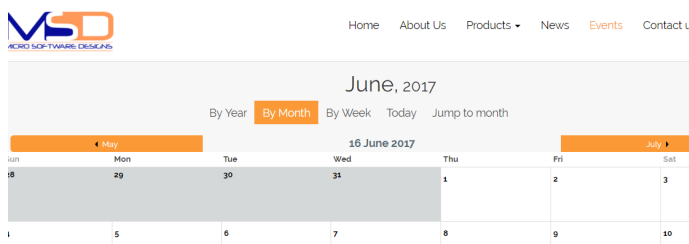
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News

The most recent Newsletters will continue to be highlighted in the News page together with a live feed of our twitter posts. You can also subscribe to stay up to date on all the latest Newsletters published.

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Events and Training

Additional event and training details will still be available on our comprehensive calendar where you can switch between yearly, monthly and weekly views of the latest happenings.

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"CECU first incorporated MSD services into our IT platform in 1995, and since then, we have grown from program to program with them. Starting, originally with the CUMIS version until today we are in the process of implementing Emortelle version 9.1

One of the beauties, of working with MSD, is the customized service we get from the company."

-Canning's Employees' Credit Union - [Trinidad]



MSD'S MANAGEMENT TRAINING

On May 10th, 11th and 12th a training workshop was executed for the Board of Directors, Supervisory and Credit Committees. The primary objective of the sessions was to provide critical insights into our flagship product Emortelle version 9.1. All participants were exposed to key modules, functions, processes and management reports, which will aid in complementing their role and responsibility.

The Board of Directors participants were provided with strategic insights of our flagship product Emortelle version 9.1. They were exposed to key modules within the application which will promote operational efficiency and organizational effectiveness. In addition, modules and features which will promote growth and added revenue streams, together with current and future technologies were demonstrated.

The Credit Committee participants were exposed to critical decision making management reports and processes within Emortelle version 9.1, which will aid in the effective performance of their duty and responsibility when administering the assessment and approval process on member's loan application.



The Supervisory Committee participants were exposed to key modules, processes, functions and management reports within Emortelle version 9.1, which will complement their organization's internal audit standard operating procedures, aiding in the effective administration of key elements of the internal audit process.

Feedback from participants:

Board of Directors:

"Impressed, New Insights on the program, thinking to another level"

"An impressive session that has caused me to reassess the future according to new parameters"

Credit Committee:

"Great, Course well put together"

"Excellent training"

Supervisory Committee:

"A lot of information given; now has to put into effect everything learned"

"Very informative, day well spent"

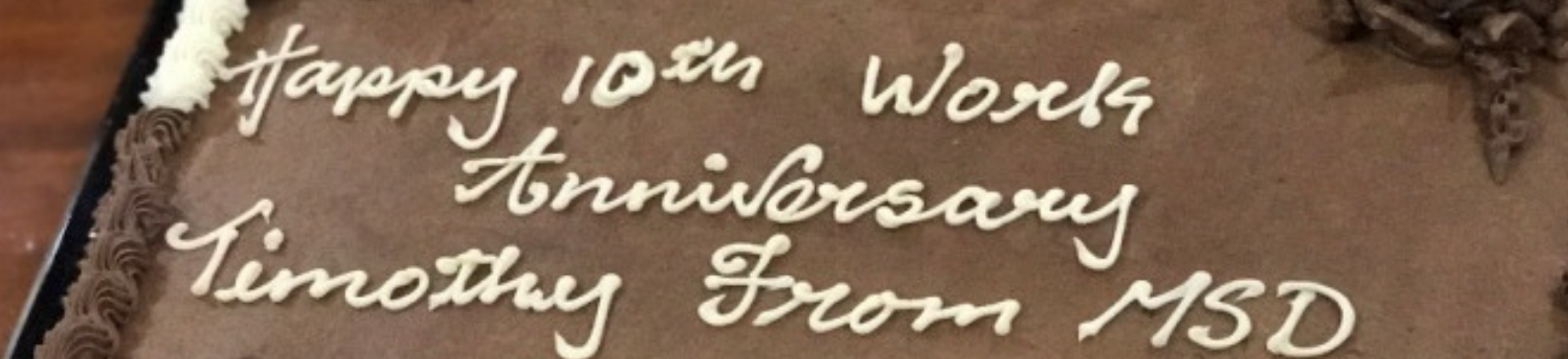
ADMINISTRATIVE PROFESSIONAL WEEK

Behind every Successful Team there is an efficient Administrative Professional. MSD Administrative Department celebrated the Admin Team the week of April 24-28, 2017 for the hard work, commitment, and organizational skills displayed at MSD.

Special Thanks to Cheryl-Ann Wallace - Administrative Officer, Alana Best MSD's New Senior Administrative Assistant & Jo-Marie Bagot - Receptionist /Admin Assistant for their work in the administrative field quite simply, they are the pillar of strength at the office.

Jo- Marie attended Ignite - a one-day seminar at the Trinidad & Tobago Chamber of Commerce. Cheryl-Ann & Alana received a special token of appreciation on behalf of MSD. Brandon Hunte from the Technical Department also received a special token of appreciation for his continuous assistance in the Admin Department.





Mr. Timothy Crandon – 10th Work Anniversary

In June 2017, Mr. Timothy Crandon, an MSD Programmer/Analyst, celebrated his 10th year of dedicated service to the organization. In commemoration, MSD presented Mr. Crandon with tokens of appreciation.



Mrs. Yvette Bobb – Professional Development

“As an evening class student the journey was stressful but however very rewarding” -

Yvette Bobb

Mrs. Yvette Bobb a senior staff of MSD has graduated in May 2017 with honours, with a BSc in Behavioral Sciences at the University of the Southern Caribbean, Main Campus, St. Joseph. Some relevant courses to the work place covered were Behavior Modification, Research Methods, Cognitive Psychology, Stress Management and Communication Skills.

“Your true success in life begins only when you make the commitment to become excellent at what you do.” —Brian Tracy

Mr. Dil-Solomon Jagassar – Excellent Customer Service

On Monday 5th June, 2017, MSD Ltd. awarded Mr. Dil-Solomon Jagassar for his excellent customer service provided to a number of MSD's clients. The accolades extended to Mr. Jagassar epitomize two (2) of MSD's Core Values, namely:

- 1) Service Excellence & High Standards – “We will strive for the WOW response after every service experience.”
- 2) Quality Service, Efficiency & Effectiveness – “We will strive to delight our customers every time, every day, on every job.”





WE LIKE TO 'RUN LIKE YUH RUNNING'

On May 21st, our General Manager, Collinsworth Howard participated in and completed the Sea to Sea Half Marathon in Tobago. He also completed the 12.5mile Butler classic on Labor Day, June 19th. Mr. Howard's main focus is maintaining a healthier lifestyle and has been a tremendous example and support to many staff members here at MSD.

As a by-product of living a healthier lifestyle, among other things, it decreases the chances of diseases, causes weight lost, relieve stress and can even boost one's confidence, imagine that!

TABLE TENNIS @ MSD

A small group of employees has recently started playing table tennis after work. You might think of table tennis as just a leisure-time hobby, but it's actually a high-energy activity, which boosts your weight-loss efforts, whilst sharpening both your body and mind and still being fun.



Easter Breakfast

MSD's Holy Thursday breakfast was spearheaded by Mr. Cassius Rochford and Ms. Denecia Edmund. Members of staff were invited to show their skill in the kitchen and they indeed showed out. Items included coconut bake, fried bake, smoked herring and fried alloo, among many other delicious items. The Team saw it as a great opportunity to develop the family atmosphere in MSD and a great time was had by all.



TOP 4 UPGRADES FOR A PC

SSD

A Solid State Drive (SSD) is a type of Hard Drive that reads and writes information, but differently to your normal hard drive. Like a USB, a SSD drive stores its information on microchips and, because of this, it reads and writes data much faster than your normal Hard Drive.

Widescreen Monitor

A wide screen monitor is an amazing upgrade from your standard (4:3) monitor for many reasons. Widescreen monitors offer a better and wider variation of resolutions such as 1280 x 720 and 1920 x 1080 and with a widescreen monitor the full screen option offered in Emortelle looks very clean.

R.A.M

Random Access Memory (R.A.M) is a very easy upgrade once you have the right type of ram for your motherboard. R.A.M comes in many different sizes, varying from under 1 Gigabyte to more than 4 Gigabytes, and types varying from DDR1, DDR2, DDR3 and DDR4. With enough R.A.M installed on your computer, Emortelle would run smoothly.

UPS

An Uninterruptible Power Supply (UPS) is an accessory that your computer will be plugged into and from there connected to its normal current supply. From there, if you experience a power outage or power dip, with a UPS you won't have to worry about losing files you may have been working on.

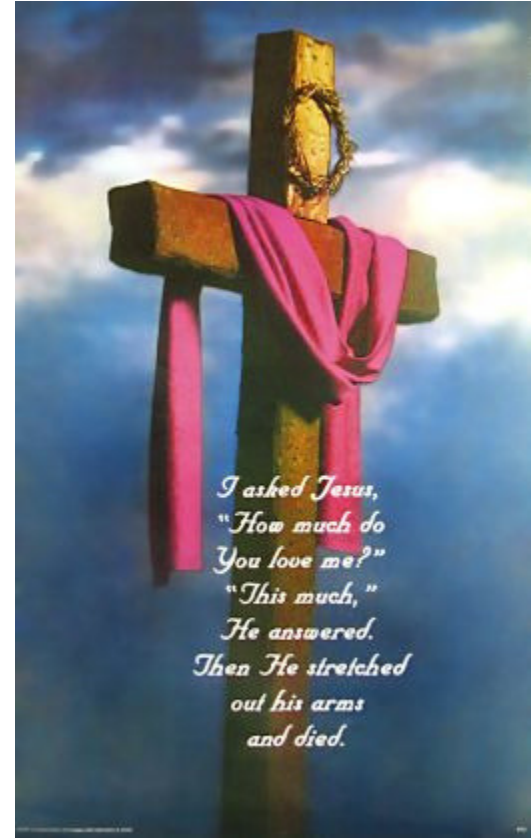
OMG, I have finally
Discovered what's
wrong with my
Brain:
on the left side,
there is nothing
right, and
on the right side,
there is nothing left...



I'M THE ONE WHOM JESUS LOVES

As Christians, or people as a whole, we often judge ourselves in terms of how much we have done and how much more we ought to do, as a sort of comfort where our salvation is concerned. When we fall short and sin, we feel like we're no longer worthy and therefore timid when calling out to our heavenly Father.

I am persuaded that it doesn't matter what we've done, Jesus' love for us is unfathomable and unmoved, He sees our hearts and he knows the struggle to walk that straight and narrow path. We're all sinners and 1 John 3:8 mentions God's plan to destroy the works of the devil and tells us in 1 John 3:1 that we should be called the sons of God because of the love He has given to us. So it's not about how much we do, thinking we can actually right our wrongs and be worthy of anything, it's about how much He loves us and what He did for us.



Being confident in that love, we should approach His throne boldly, reminding Him that 'I am the one You love, the one You died for, who's sins You took away'.

Sin is not what keeps us from God, rather the guilt of having sinned. The apostle Paul assures us that by accepting Christ as your Lord and savior is what frees us from that guilt and condemnation - Romans 8:1, and therefore we are reminded that God so loved the world, that he gave his only begotten Son, that whosoever believeth in him should not perish, but have everlasting life. For God sent not his Son into the world to condemn the world; but that the world through him might be saved. Keep walking on the road that leads to Christ, regardless of how many times you fall down, pick yourself back up sincerely ask for forgiveness and move forward knowing that God loves you, Be blessed!



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